

24 August 2020

Dear Parent/Guardian and Student

Appeals Process Summer 2020

We are writing to update you on the appeals process for GCSE and A Level grades for summer 2020.

There has been a lot of conflicting information in the media and we feel that it is important that you have the correct information available to you regarding appeals.

Ofqual have now released updated guidance, which can be found on the link below:

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/910603/6672 - What to do if you have concerns or questions about your grades.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/910603/6672_-_What_to_do_if_you_have_concerns_or_questions_about_your_grades.pdf)

It is important to note that the grounds on which students can appeal their grades are fairly limited this year. Essentially, students are only able to appeal through their school or college if they believe there has been an administrative error in communicating their grades.

Mock Grades

The most notable point is the update regarding mock exams, which is as follows:

You cannot appeal because your mock result was higher than the grade you were awarded. Your mock grade (if available) will have been taken into account in determining your centre assessment grade but will not solely determine the final grade you are awarded. You will either receive your centre assessment grade or your calculated grade (whichever is higher).

Ofqual 19/8/20

Where students have raised a query regarding a higher mock grade, we will still check and confirm that there have been no administrative errors. This will be confirmed via email.

Timeline for Appeals

Year 13: A Levels/Vocational

This week we are finalising any appeals required for A Level/Vocational (Level 3) students. This must be our priority as the grades received by students may be impacting their university place.

All queries raised to MESEXAMQUERIES@maidenerleghtrust.org from Y13 will receive a response this week.

Year 11: GCSE Grades/Vocational

We are anticipating that students studying the IMedia course and BTEC in Health and Social care will receive their final grades this week.

Responses to queries generated from GCSE students will be responded to in week beginning 1 September. We note that many of these queries request an appeal based on a higher mock, or dissatisfaction with the final grade. Neither are valid reasons based on the Ofqual criteria (see link above).

Where students have raised a query, we will check and confirm that there have been no administrative errors. This will be confirmed via email.

Year 10: GCSE Grades

Any queries received regarding Y10 examinations will be responded to in the week beginning 7 September, this is still within the timeline for appeals, should an administrative error be discovered.

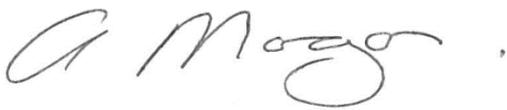
Finally if you believe your son/daughter's grades were wrong as a result of bias, discrimination, malpractice or maladministration, you are able to raise a complaint with the school/college directly, or with the exam board. The Ofqual guidance also explains the process for doing this.

Our Complaints Policy and the Examinations Addendum here:

<http://www.maidenerleghtrust.org/attachments/download.asp?file=99&type=pdf>

<http://www.maidenerleghschool.co.uk/attachments/download.asp?file=1779>

Yours sincerely

A handwritten signature in black ink, appearing to read 'A Morgan', with a small comma at the end.

Mrs A Morgan
Senior Deputy Headteacher